

Alert Intelligence

The key to business agility is having the right information at hand without delay so that you can act upon it immediately. Whatever the situation, Alert Intelligence gives you the information you need, when you need it... whether your staff are in the office or anywhere in the world.

And unlike traditional reporting, PRONTO-Xi Alert Intelligence fully automates the notification of any person or group regarding events from PRONTO-Xi based on criteria that you define, and issues business alerts in real-time.

Using Alert Intelligence, you establish rules and as PRONTO-Xi runs it continually checks these rules to assess whether it should trigger an alert. An alert can take the form of any combination of:

- ◆ Display an on-screen pop-up message box;
- ◆ Send an email;
- ◆ Send a mobile phone Short Message Service (SMS) alert;
- ◆ Send a fax;
- ◆ Activate a workflow process;
- ◆ Launch a customized application.

Because Alert Intelligence supports email and SMS, the scope of notification is not limited to just PRONTO-Xi users. You can alert customers, suppliers, trading partners or anyone else - any valid email address or mobile phone number can be sent an Alert Intelligence notice.

Wizards and Templates

Alert Intelligence includes wizards and templates to help you create rules and nominate recipients quickly and easily. Over 20 templates have been developed to cover common business events such as:

- ◆ An unusually high transaction has been put through Accounts Payable;
- ◆ A lead has been converted to an opportunity in CRM;
- ◆ Inventory levels have dropped below minimum;
- ◆ A purchase order delivery is overdue;
- ◆ A Sales Order has been transacted below the minimum GP% threshold;
- ◆ A Service call has been allocated to a technician.

Self Service Capability

A self service subscription facility is included with Alert Intelligence allowing your staff to select which events they would like to be notified about. And because Alert Intelligence is fully integrated with PRONTO-Xi's roles and securities, this subscription facility only displays alerts that are appropriate to the security level of each staff member.



Key Benefits

- ◆ Business agility - acting on events as soon as they occur
- ◆ Risk reduction by having unusual activity visible immediately
- ◆ Increased productivity - reduce the need to search for relevant information



Technology

- ◆ Send alerts by fax, email or SMS
- ◆ Template library and wizard for fast alert creation
- ◆ Launches Workflows or other custom applications as well as alerts
- ◆ Available with PRONTO-Xi Phase V and above

Practical Alerts

- ◆ Notify the CFO where actual expenses have exceeded budget.
- ◆ Advise a customer that their order is ready.
- ◆ Inform the Store Manager that an order is below minimum gross profit.
- ◆ Alert the CEO when a purchase order exceeds \$20,000.
- ◆ SMS the Sales Manager if a key account is put on credit hold.

Extensible Functionality

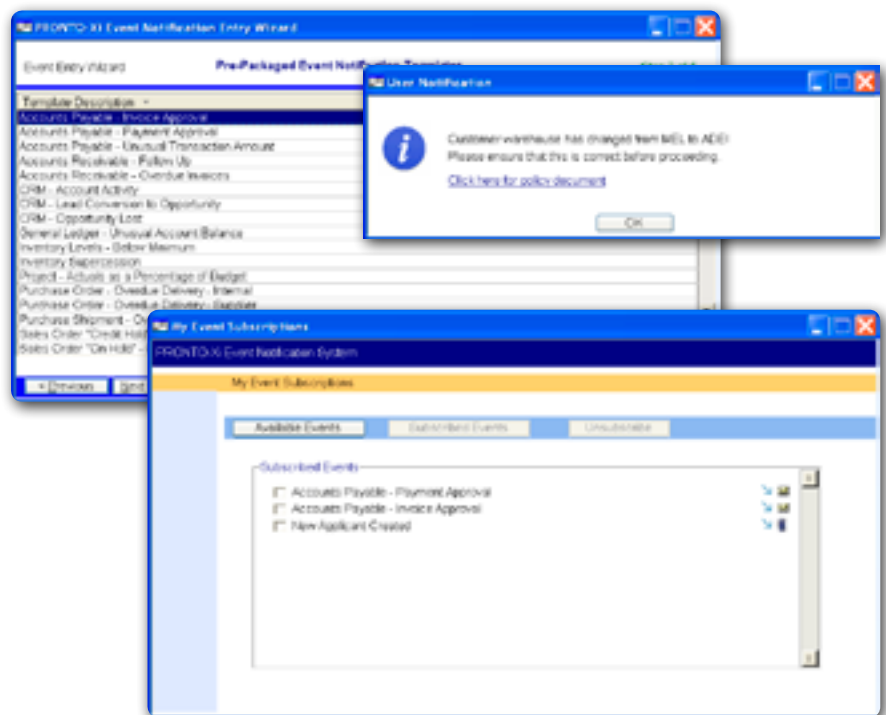
Alert Intelligence can do more than just send alerts. The rules can also be used to launch external programs or to trigger Workflow processes.

Similarly, Alert Intelligence is not just limited to monitoring PRONTO-Xi; it can also periodically check the status of the system at scheduled times. So a divisional manager could establish a monthly Alert Intelligence task that sends an alert when expenses exceed budget by more than 10%.

Alert Intelligence includes a comprehensive logging system that records all alerts that have been triggered and the recipients of alerts. This detailed audit trail means that Alert Intelligence can assist your compliance requirements for regimes such as Sarbanes-Oxley legislation and ISO 15489.

...so easy to work with™

With Alert Intelligence, PRONTO-Xi becomes much more than an Enterprise Resource Planning (ERP) system: it is an exception management system that actively disseminates business information to those who need it, when they need it. Alert Intelligence takes PRONTO-Xi beyond just a state of the art ERP solution, and makes it an indispensable component of prudent - and profitable - business management.



About Business Computer Technologies, Inc. (BCT)

Business Computer Technologies, Inc. (BCT) has been a premier provider of CRM/ERP solutions since 1984 and is recognized as a leading software solutions company throughout North America. With offices in Illinois, Ohio, Missouri, Kansas, and Calif and associates in Oregon, Colorado and New Jersey, BCT offers customers implementation and support anywhere in North America from over 35 certified consultants in the programming, CRM, manufacturing, distribution, accounting, network, and IT. This skill base and experience from our professional team provides our customers across North America the right people onsite; online; or on the phone when they are needed to keep your business operating.

BCT and Pronto: Value for today and for the future.



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